

North Coffee Equipment Co. Ltd. coffee roasting equipment is intended solely for commercial use by trained and experienced professional operators. The Customer is solely responsible for following the installation, operation and maintenance guidelines and instructions, complying with all regulations for installation and operation, as well as all industry standard safety practices pertaining to commercial production equipment, commercial coffee roasting activities and commercial coffee roasting equipment.

North Coffee Equipment Co. Ltd. warrants that all coffee roasters it manufactures will be commercially free of defects in workmanship and materials for a period of **one year** from the date of delivery to the customer (the "Warranty Period").

Under this warranty, the Customer must first notify North Coffee Equipment Co. Ltd. or its representatives ("NCE") of any defect prior to the expiration of the Warranty Period via telephone, e-mail or Skype so that NCE may provide remote diagnostics and technical support.

If pursuant to the diagnostic and technical evaluation NCE determines in its sole discretion that the equipment contains a defect in workmanship or materials, NCE, at its exclusive option, shall provide the replacement parts it deems to be necessary to repair the defect. The Customer shall be solely responsible for any on-site diagnostic and repair work and installation. NCE will pay for the shipping of replacement parts to the Customer via standard shipping for the first 14 days of the Warranty Period, after which the Customer is solely responsible for all shipping expenses.

If remote support is unsuccessful, or the Customer unable for whatever reason to complete the repair work recommended by NCE, the Customer may return the defective roaster or component to NCE for repair. The Customer is solely responsible for all shipping expenses related to delivery and return of the equipment for the remainder of the Warranty Period.

All defective components and assemblies become the property of NCE. NCE, at its option and expense, may request the return of these parts prior to the shipment of replacement parts.

This warranty covers defects in workmanship and materials appearing within the Warranty Period. Under no circumstances will NCE be liable for expenses relating to additional repair or installation costs incurred by the Customer as a result of the defect. Nor shall NCE be liable for damage or loss, including but not limited to lost profits, lost sales, loss of use of equipment, customer claims, cost of down time, or any other special, incidental or consequential damages.

This warranty does not apply to any failure of equipment, component or part that has been, in NCE's judgment, affected by negligence, misuse, neglect, alteration to equipment or control parameters not pre-approved by NCE, improper installation or operation, improper maintenance, repair or cleaning, or use of equipment other than for its intended purpose. In addition, this warranty does not apply to maintenance, shipping damage, cosmetic damage and wear not affecting operation, normal wear and tear or to replacement of items subject to normal use such as gaskets and seals. **THE FOREGOING WARRANTY IS EXCLUSIVE AND IS IN LIEU OF ANY OTHER WARRANTY, WRITTEN OR ORAL, EXPRESSED OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS.**